

Niagara-on-the-Lake

family health team

What Does It Mean?

History of the Family Health Team

- ▶ Ministry of Health and Long Term Care (MOHLTC)
 - In 2005, the MOHLTC introduced the first fifty newly created Family Health Teams in Ontario to assist family physicians to enhance primary health care to their patients.
 - Since that time, the McGuinty government has approved 150 Family Health Teams located across the province. It is expected that these 150 teams will improve access to primary care for more than 2.5 million Ontarians in 112 communities.

What Is A FHT?

- A Family Health Team is an approach to primary health care that brings together different health care providers to co-ordinate the highest possible quality of care for you – the patient.
- Designed to give doctors support from other complementary professionals, most Family Health Teams will consist of doctors, nurses, nurse practitioners and other health care professionals who work collaboratively, each utilizing their experience and skills so that you receive the very best care, when you need it, as close to home as possible.

The Niagara-on-the-Lake Family Health Team (NOTL FHT)

- The Ministry granted funding approval in 2006 for the formation of a FHT in the community of NOTL . The Team was incorporated in February 2007.
- The FHT is located within two sites, the Primary Health Care Clinic at the NOTL Hospital and at the Niagara Medical Center.
- Currently the FHT includes: 9 Family Physicians, 1 Nurse Practitioner, 1 Mental Health Coordinator, 4 Nurses, 1 Dietician, 1 Social Worker and Administrative Staff.

Our Mission

- ▶ The Mission:
 - ❑ Open and responsive to the evolving future needs for primary health care services, including chronic disease management.
 - ❑ Using a multidisciplinary team approach to deliver patient centered care.
 - ❑ Fostering wellness, prevention, health promotion and education.
 - ❑ A community based team approach to the delivery of services.
 - ❑ Encouragement of a healthy balanced practice style for physicians and allied health professionals

Our Vision and Values

▶ Our Vision:

To provide local comprehensive primary health care to enable its patients to enjoy healthier, more independent and fulfilling lives.

▶ Our Values:

- ❑ Sharing of the responsibility for health care by everyone.
- ❑ Mutual respect for each other and the contribution all can provide.
- ❑ Striving to continually improve the service.
- ❑ Accountable for all our resources and efforts.
- ❑ Integrity in our dealings with others.
- ❑ Respect for everyone's dignity.

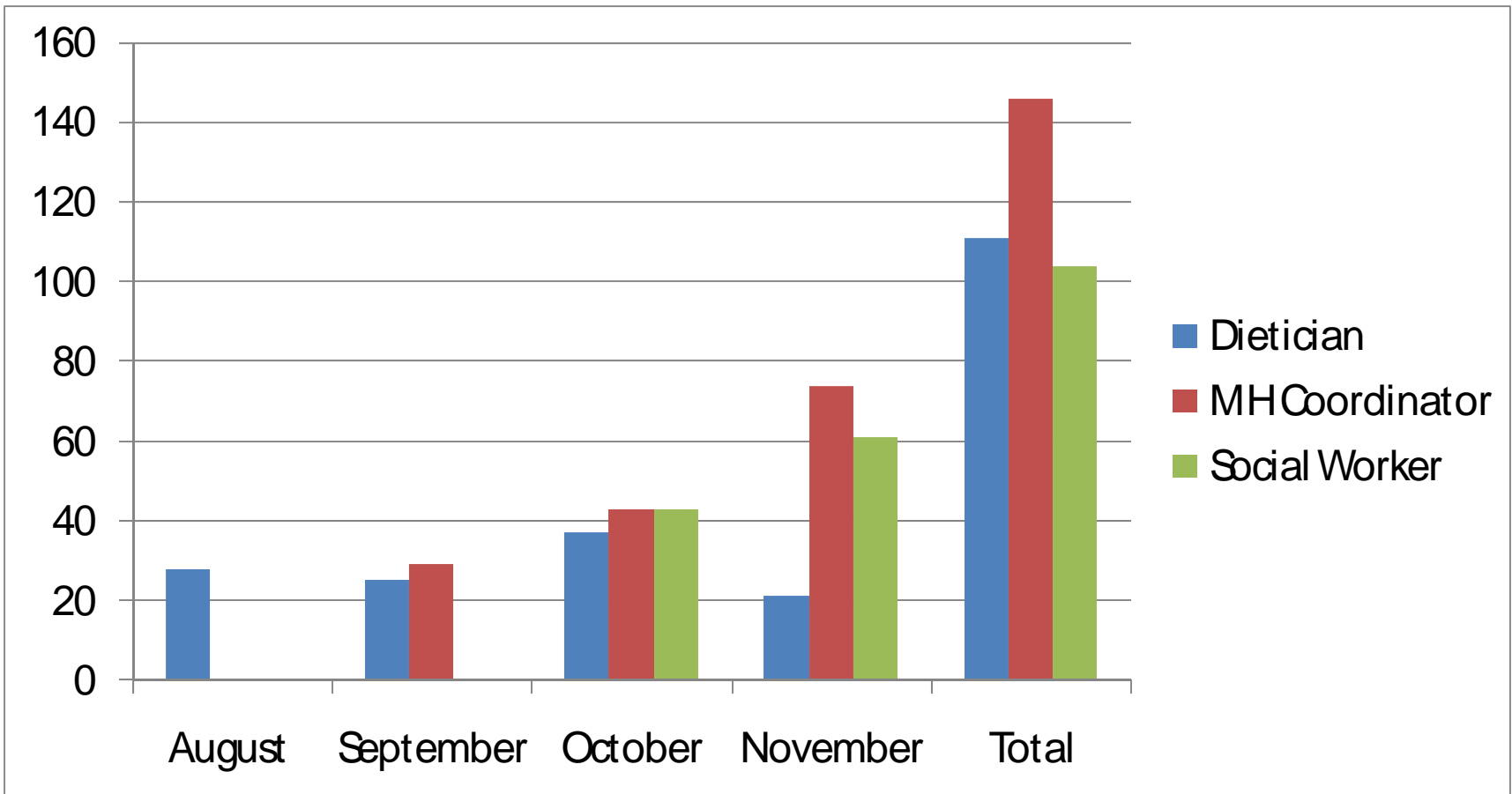
NOTL FHT Organizational Chart



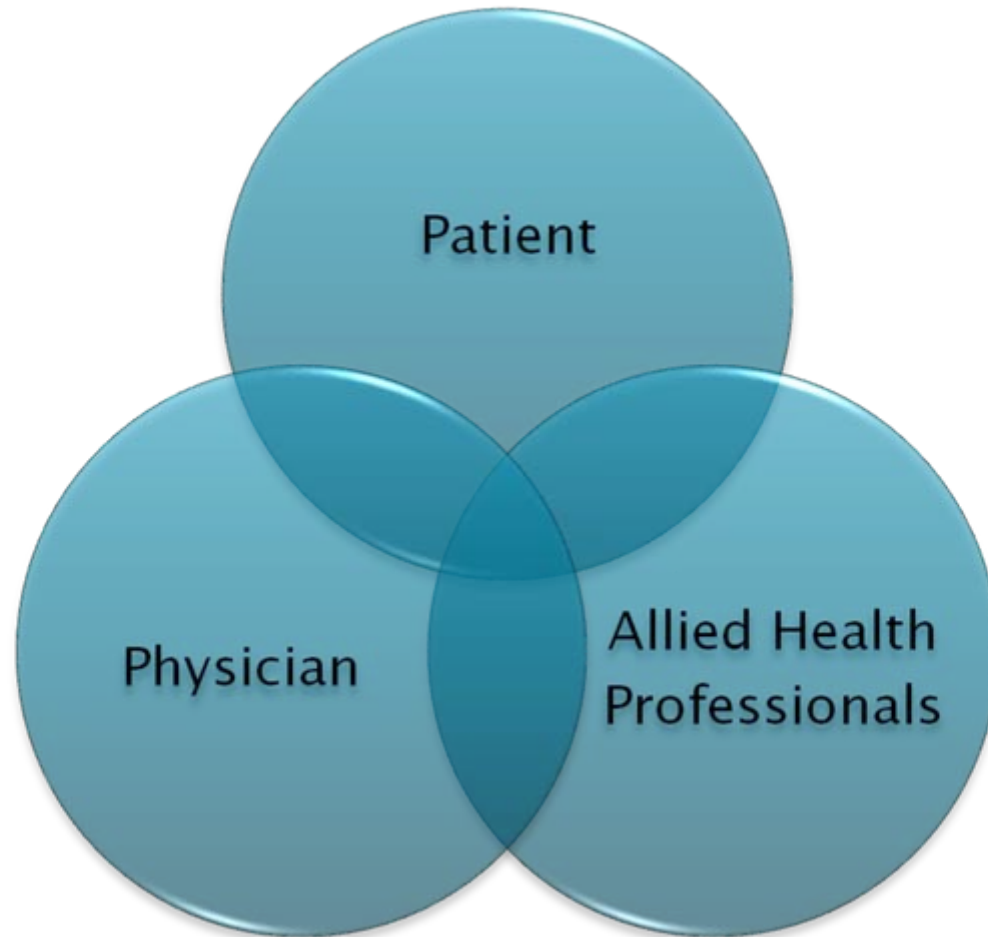
Our Successes

- We have successfully hired 90% of our staff.
- We have established strong partnerships with other FHT's in the Niagara area.
- We have successfully established a mental health working group, which includes Dr. Max Horning, our Mental Health Coordinator, Social Worker and Psychiatrist, Dr. Barry Jones.
- We have successfully created a chronic disease management working group, which includes Dr. Karen Berti, our Dietician, and two Nurses.

Statistics – Total Number of Patients per Month



The Team Approach



Our Future Goals

- To recruit more Family Physicians.
- To integrate more Nurse Practitioners.
- To implement a chronic disease management program.
- To recruit other specialists such as: geriatrician, internal medicine and pharmacist.
- To further establish relationships with community partners.
- To assist in health teaching and prevention.
- To develop patient groups i.e. anxiety support group, healthy eating group.
- To electronically link the two sites in order to enhance communication and share patient electronic medical records within the group.
- And much, much more!

Contact Information

Organization	Contact Information
✓ NOTL Family Health Team	905-468-2177
✓ Ministry of Health Infoline	1-888-779-7767
✓ Ministry of Health Website	www.health.gov.on.ca
✓ Ministry of Health FHT Inquiries	1-866-766-0266
✓ Telehealth Advisory Service (THAS) for rostered patients	1-866-553-7205
✓ TeleHealth Ontario (for all patients)	1-866-797-0000

Thank You!